



Payer Day: Veterans Health Administration

DATE:

Wednesday, December 6, 2023

TIME:

8:30 a.m. – 4:00 p.m.

LOCATION:

LHA Conference Center
2334 Weymouth Drive
Baton Rouge, LA 70809

WHO SHOULD ATTEND:

Hospital COOs, Revenue Cycle Team Members, CFOs, Reimbursement VPs/Directors, Finance VPs/Directors, Patient Financial Service Directors, Managed Care Directors, Denials Management Coordinators, Appeals Coordinators, and Credentialing Professionals

CONTINUING EDUCATION

Participants will receive, upon completion of the workshop and evaluation, a certificate documenting the completed continuing education/clock hours.

[LHA Education Calendar](#)

[Hotel with LHA Group Rate](#)

OVERVIEW

The Louisiana Hospital Association (LHA) has collaborated with health plan representatives to provide hospitals with information specific to the plans' processes and programs, as well as to answer questions to assist hospitals with maneuvering through the challenges they sometimes face. All aspects of Medicare will be included in the discussions, as applicable, to provide a comprehensive experience. Developed using member hospital feedback on issues that frequently arise, the program objectives are designed to offer a meaningful and detailed discussion of health plan policies and practices. Payer Day will end with a general question and answer session with health plan representatives.

Join us for the opportunity to network with health plan subject-matter experts to establish or further enhance relationships with key people to facilitate future success and open the lines of communication where none may have existed previously.

PROGRAM OBJECTIVES

- Receive timely updates from health plans on current issues;
- Establish rapport with health plan representatives;
- Clarify details of the plans' processes on key areas to reduce errors and duplication of effort and to improve operational efficiencies;
- Identify electronic communication methods to improve claim turnaround; and
- Identify key contacts at plans to enable more effective communication.

AGENDA

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|------------|---|
| 8:30 a.m. | Registration and Networking with Health Plans |
| 9:00 a.m. | Welcome and LHA Update |
| 9:15 a.m. | Health Plan Presentations |
| 10:30 a.m. | Break with Health Plan Exhibitors |
| 11:00 a.m. | Health Plan Presentations |
| 11:45 a.m. | Lunch (Provided) |
| 12:30 p.m. | Health Plans Panel Discussion: Responses to Pre-Event Questions |
| 2:00 p.m. | Break with Health Plan Exhibitors |
| 2:30 p.m. | Round Table Discussions Between Health Plans & Providers |
| 4:00 p.m. | Adjourn |



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REGISTER ONLINE: <https://lhaonline.org/Event.aspx?EventKey=M2312002>

DATE: Wednesday, December 6, 2023

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PRICE:

- Hospital Member: \$195 (Per Person/Per Session Rate)
- Associate/Corporate Member: \$250 (Per Person/Per Session Rate)

REGISTRATION:

Registrations are accepted online only, and VISA, Master Card, Discover, and American Express are accepted. Email confirmations will be sent to registrant upon completion of registration. Program material and access information are not meant to be shared with anyone other than registered participants. This is intellectual property of the speakers and as such, is intended only for those who registered and participate in the seminar. Sharing of this information with others within your organization will result in an additional registration fee.

CANCELLATION POLICY:

Individuals who cancel **more than seven business days prior to a scheduled event** will be charged a cancellation fee of \$50 per person. Written notice of the cancellation must be emailed to marthur@lhaonline.org. No refunds will be issued for cancellations received **within seven business days of the event or for no-shows**.

SUBSTITUTION POLICY:

Registrants who are unable to participate in an LHA educational event are permitted, and encouraged, to have an eligible substitute; however, written notice of the substitution must be emailed to marthur@lhaonline.org **at least seven business days in advance of the event**. The substitution option is not available if written notification is received by the LHA less than seven business days prior to the scheduled program.

ACCOMODATIONS:

Please contact the LHA if you have a disability that may require special accommodations for this educational opportunity. The LHA is committed to ensuring full accessibility for all registrants.



Please send advance questions for the health plans to LHA AVP of Education Merle Francis at mfrancis@lhaonline.org; Include in the subject line the date of Payer Day and which Health Plan/Payer Type to direct your question.

LHA #M2312002