



## Medical Record Chapter: Meeting the CMS Hospital CoPs & Access Requirements

### DATE & TIME:

Tuesday, Sept. 19, 2023  
9:00 a.m. – 11:00 a.m. CT

### WHO SHOULD PARTICIPATE:

CMOs, CNOs, compliance officers, emergency department personnel, joint commission coordinators, medical records staff, quality improvement personnel, risk managers, legal counsel, and anyone else interested in the topic

### CONTINUING EDUCATION:

**Nursing:** Up to 2.0 contact hours will be awarded for this offering by the Louisiana Hospital Association for complete attendance and evaluation of the program. The LHA is approved by the Louisiana State Board of Nursing – CE Provider #39.

**Other Participants** will receive, upon completion of this program and evaluation, a certificate documenting the completed continuing education/clock hours.

### REGISTRATION DEADLINE:

Registrations are due into the LHA office one week prior to the webinar to ensure timely delivery of instructions and handout.

### VIRTUAL OFFERING:

Access information will be provided to each registered participant in advance of the event. To prevent emails from going into your junk or spam folders, have your IT staff whitelist the email address [marthur@lhaonline.org](mailto:marthur@lhaonline.org) and any emails coming from LHAonline.org.

### LHA EDUCATION CALENDAR

[View Upcoming Event Listing](#)

### OVERVIEW:

This webinar will cover in detail the Centers for Medicare & Medicaid Services (CMS) regulations and interpretive guidelines for medical records for acute care and critical access hospitals. This webinar will include a brief discussion of the Interoperability and Patient Access Rules. The law effectively grants patients immediate access to health information in their electronic medical records without incurring a charge. Certain records are excluded, and the rule establishes exceptions to “information blocking.” The presenter will discuss the rule and the implications for healthcare providers, as well as standards that The Joint Commission changed to comply with the CMS Conditions of Participation (CoPs) requirements. The presenter will also discuss the CMS memo on texting; security of health information; history and physicals; and the Office of Inspector General and CMS position on copy/paste in a medical record.

### LEARNING OBJECTIVES:

- Recall that CMS has specific informed consent requirements;
- Describe when a history and physical must be done and what is required by CMS and the Joint Commission;
- Explain both CMS and the Joint Commission’s standard on verbal orders; and
- Recall that CMS has standards for preprinted orders, standing orders, and protocols.

### MEET YOUR FACULTY:

#### Laura A. Dixon, JD, RN, CPHRM

Laura Dixon is the President of Healthcare Risk Education and Consulting, LLC. Previously, she served as the Director of Facility Patient Safety and Risk Management and Operations for Colorado Region of Kaiser Permanente (COPIC) from 2014 to 2020. In this role, she provided consultation and training to facilities, practitioners, and staff in multiple states. She has more than 20 years of clinical experience in acute care facilities, including critical care, coronary care, peri-operative services, and pain management. Prior to joining COPIC, she served as the Director of the Department of Patient Safety - Western Region for The Doctors Company in Napa, California. In this capacity, she provided consultation to the physicians and staff for the western United States.



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REGISTER ONLINE: <https://lhaonline.org/Event.aspx?EventKey=M2349054>

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### PRICE:

- Hospital Member: \$125 (Per Person Rate)
- Associate/Attorneys or Corporate Members: \$175 (Per Person Rate)  
*LHA dues must be up to date to qualify for the above-mentioned rate.*
- Non-Member Hospital: \$250 (Per Person Rate)

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### REGISTRATION:

Registrations are accepted online only. VISA, Master Card, Discover, and American Express are accepted. Email confirmations will be sent to registrant upon completion of registration. Program material and access information are not meant to be shared with anyone other than registered participants. This is intellectual property of the speaker and as such, is intended only for those who registered and participated in the webinar/seminar. Sharing of this information with others within your organization will result in an additional registration fee.

### CANCELLATION POLICY:

Individuals who cancel **more than seven business days prior to a scheduled event** will be charged a cancellation fee of \$40 per person. Written notice of the cancellation must be emailed to [marthur@lhaonline.org](mailto:marthur@lhaonline.org). No refunds will be issued for cancellations received **within seven business days of the event or for no-shows**.

### SUBSTITUTION POLICY:

Registrants who are unable to participate in an LHA educational event are permitted, and encouraged, to have an eligible substitute; however, written notice of the substitution must be emailed to [marthur@lhaonline.org](mailto:marthur@lhaonline.org) **at least seven business days in advance of the event**. The substitution option is not available if written notification is received by the LHA less than seven business days prior to the scheduled program.

### ACCOMODATIONS:

Please contact the LHA if you have a disability that may require special accommodations for this educational opportunity. The LHA is committed to ensuring full accessibility for all registrants.

LHA # M2349054